



Guidance in the Bordering Region of Oresund Study Visit in Copenhagen, DK & Malmö, SE June 11th-13th 2019







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Address (work) H. Consciencegebouw 3B, Koning Albert II Iaan 15, 1210 Brussel, Belgium Tel. (work) +32.2 553 99 42 E-mail joke.verlinden@epos-vlaanderen.be Position Euroguidance Coordinator Describe briefly the organisation that you work for Euroguidance Flanders has been part of EPOS vzw since 1/1/14. EPOS vzw is a non-profit organisation that strengthems and enriches the international dimension and cooperation in education and training in Flanders. Besides Euroguidance Flanders, EPOS also houses the National Agency for the Erasmus+ Programme, the eTwinning National Support Service, the ePALE NSS, the national Relay for the European Day of Languages. EPOS also runs two smaller programmes funded by the Flemish Government ('Buurklassen' and 'Erasmus Belgica'). EPOS vzw is a cooperation between the Flemish Ministry of Education and Training, VDAB (the public employment service in Flanders) and Syntra Vlaanderen (the Flemish Agency for Entrepreneurial Training, a public Agency co-ordinating the raining system for apprentices). This unique partnership ensures that the main official Flemish ducation and training. No105, EPOS vzw continued to be involved in a process of restructuring. The aim of this process was to create synergies and integration between all the relevant actions managed at EPOS vaw AND to combine the different program-specific objectives in an overall, long-term strategy. In September 2016, the new organizational structure was implemented. This was also the month in which the former Director left the organization and our current Director came into place. Within this context, it is the aim of Euroguidance Flanders to foccus on its priorities and main tasks, on ad	Belgium	Name	Joke Verlinden
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The EPOS mission:		Training, VDAB (the pu Vlaanderen (the Flemi Agency co-ordinating partnership ensures th providers in Flanders a benefits for all citizens In 2016, EPOS vzw cor The aim of this proces the relevant actions m program-specific obje 2016, the new organiz month in which the fo Director came into pla Flanders to focus on it opportunities secondl	ublic employment service in Flanders) and Syntra ish Agency for Entrepreneurial Training, a public the training system for apprentices). This unique nat the main official Flemish education and training are EPOS stakeholders, thus improving its impact and s. ntinued to be involved in a process of restructuring. Is was to create synergies and integration between all nanaged at EPOS vzw AND to combine the different ctives in an overall, long-term strategy. In September rational structure was implemented. This was also the immer Director left the organization and our current tice. Within this context, it is the aim of Euroguidance is priorities and main tasks, on additional tasks and

	 EPOS tries to maximize cooperation, internationalization and mobility in education and training with the aim of developing (key) competencies and to contribute to in novation and quality improvement (in education and training). To this end, EPOS informs, inspires, connects, supports and facilitates organization s, networks and partnerships, with special attention to crosssectoral initiatives. EPOS does this in interaction with European and Flemish policy. 		
	EPOS had the ambition to develop a multi-annual strategy for 2016-2020: a multiannual strategy covering the whole range of activities of the organization, incl. the role of Euroguidance Flanders. This aim proved to be rather ambitious, as our organization has been dealing with periods of understaffing and change of Director. Building up a long-term strategy is a step-by-step process, which has to be developed alongside 'daily business'.		
	Our four long term Strategic Objectives (SO) have not yet been translated into detailed aims, objectives, actions and indicators.		
	 SO1 - By 2020, EPOS is a hub of knowledge and information for cooperation, internationalization and mobility in education and training 		
	• SO2 - By 2020, more organizations, supported by EPOS, have a holistic internationalization strategy developed and implemented.		
	 SO3 - By 2020, the quality, quantity and impact of the (learning) mobility in education and training, supported by EPOS, have increased. 		
	• SO4 - By 2020, more projects, supported by EPOS, have impact on the field and the Flemish and European policy.		
Example of good practice			

	GOOD PRACTICE EXAMPLE Learning Mobility Service @ SID-In Guidance Fairs
	WAT NA HET SECUNDAIR NUERWUS?
	Country Name of the organisation Belgium (Flanders) Flemish Ministry of Education and Training KEY CHARACTERISTICS Name of the organisation Flemish Ministry of Education and Training ~ 15 full days: 3 in each province of Flanders (on Thu, Frt, Sat) Name of the network Other Involved organisations Euroguidance Vaanderen EPOS vzw SID-In fairs offer secondary school pupifs in their final year information on opportunities in higher education, training and employment – as well as advice and guidance. Teachers, guidance professionals, parents and other members of the public also visit.
	Euroguidance Vaanderen offers mobility information, advice and guidance at study/training/workfairs for secondary school pupils in their final year. The fair travels to all five provinces in Randers, with pupils (and their teachers/guidance practitioners) visiting on Thursdays and Fridays. On Saturdays, the fair is open to the general public. Stand location: beside the stand 'Pupil guidance centres' and 'Higher education' Stand location: beside the stand 'Pupil guidance centres' and 'Higher education' Euroguidance learning mobility guidance hand-outs (+/- 2.500) Going abroad article in brochure focusing on the transition from secondary school to higher education, training or work
	Euroguidance Vaanderen offers an updated handout and produces the article on 'Going abroad' in What after secondary school? - a guidance brochure published by the Flemish Ministry of Education and Training, which is distributed to schools before the fairs and to visitors during the fairs. MORE YOUNG PEOPLE UNDERTAKE A LEARNING MAKE SUCCESSFUL MOBILITY EXPERIENCE (STUDY) CAREER
	OBJECTIVES
	 Increased knowledge of learning mobility opportunities and the mobility process Individual queries have been answered Olients have been referred to relevant contacts and services Pupik/students have been empowered to make their hopes and dreams a reality. CONTACT DETAILS Name Joke Verlinden Email Joke-verlinden@epos-vlaanderen.be Telephone +32 2 553 99 42
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What do you expect to gain from the Danish/Swedish study visit?	Getting to know a variety of methods and activities that support our Euroguidance work. Getting to know new perspectives and approaches to our work. Getting to know more colleagues within the Euroguidance network.

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	Position	Adviser / Euroguidance Finland
Describe briefly the organisation that you work for	The Finnish National Agency for Education (EDUFI) operates under the Ministry of Education and Culture. It is responsible for developing education and training, early childhood education and care and lifelong learning, as well as for promoting internationalisation.	
Example of good practice	Euroguidance Finland organises training for guidance counsellor students at two universities and five universities of applied sciences. These trainings are held annually, one training per guidance counsellor training unit. The higher education institutions that offer guidance counsellor training in Finland are University of Eastern Finland, University of Jyväskylä, Häme University of Applied Sciences (HAMK), Jyväskylä University of Applied Sciences (JAMK), Haaga-Helia University of Applied Sciences, Oulu University of Applied Sciences, Tampere University of Applied Sciences. In Finland, it is possible to obtain a Master's degree in guidance counselling (in the two above-mentioned universities). All school counsellors must have a certificate of completion of training in guidance and counselling. The themes of the trainings that Euroguidance Finland offer are degree studies abroad, international competence and skills for the labour market and tools for guidance counsellors in international mobility. Euroguidance Centre in Finland has also produced a course package on degree studies abroad, especially intended for guidance counsellors in upper secondary schools. The aim of the trainings Euroguidance Finland organises for guidance counsellor students is to systematically influence on guidance counsellors' attitudes, in order that they encourage their customers to become more international and to participate in international mobility activities.	
	years. This way organi Euroguidance Finland.	has been organising these trainings for more than ten sing these trainings has become a regular practice for Guidance counsellor students especially in universities Finland are often already in working life, and they

	work in different kinds of institutions: in general education, vocational education, higher education, also in the private sector, and in non- governmental organisations. Therefore, their clients are diverse, and it is important to develop the contents of the trainings in cooperation with the guidance counsellor training-units. This spring Euroguidance Finland has a meeting with these guidance counsellor-training units for the first time after seven years. The length of a training session Euroguidance Finland offers for guidance counsellor students is from 1.5 hours up to 6 hours, 3 hours being the average.
What do you expect to gain	I am expecting to learn about the guidance systems and services in Sweden
from the Danish/Swedish	and Denmark. In addition, I'm expecting to get to know colleagues from
study visit?	other Euroguidance centres!

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	Position	consultant
Describe briefly the organisation that you work for	CINOP creates solutions for complex issues in education and the labour market. We improve learning processes and ensure that people have every opportunity to work on their personal development.	
	specialize in making education teams, and learning in labou	isations in education, government and business. We on more flexible, in professionalizing teachers and r market & education. We have years of experience e, project management, training & coaching, ta analysis and research.
	For the Dutch government we are responsible for the Euroguidance program CINOP work 150 professionals in education and training.	
Example of good practice	Career guidance in the 'Service centres on education and work'	
	centres, known as 'Leerwer	portrayed career guidance in four regional Service kloketten'. What are their success factors and w can these experiences be broadened to other ups?
	Service centres on education and work (known in the Netherlands as Leerwerkloketten) are regional alliances between schools, business/education and training institutions, business owners/employers and government agencie (municipalities and the UWV/PES). Together, they develop activities, informat packs, products and services that improve the coordination between educational/training programmes and the labour market. They also provide independent and free training and careers advice in 35 labour market regions.	
 The career guidance services consists of: Individual support (information and advice) on education, lab and professions, Group information sessions about labour market opportunitie educational projects (learning on the job) 		formation and advice) on education, labour market essions about labour market opportunities,

	 An individual counselling and coaching traject (several contact moments) Occupational choice tests (personality, intelligence, preferences tests The four Leerwerkloketten all mentioned as their general success factors their independent role and advice, their expertise in labour market information and knowledge of the formal and non-formal educational infrastructure and their flexible and additional operations (on demand and adjusted to regional policies, issues or target groups). Besides, they have developed broad networks consisting of employers and industrial, trade- or professional organisations. Other aspects that are worth mentioning are the transparent and clear organisation, tasks and
	<i>roles</i> ; budget available under condition that the activity plan is accorded. Due to the regional context and the additional role of the Leerwerkloketten, some centres organize activities that are more specific or distinguished for the regional demands. These 'non regular' activities and services are defined in a separate paragraph. Improvement of the recognisability and visibility of the Leerwerkloketten and their limited staff capacity are the most important concerns. If the Leerwerkloketten want to extend their services to new target groups, these aspects need attention. The report contains several interesting suggestions to broaden the career guidance services and activities of the Leerwerkloketten.
	As a result of this report the Dutch government decided to start 3 regional pilots Leerwerkloket 'plus'. More staffing and for each region a priority on lifelong learning policy: Rotterdam will experiment with Integrated language/VET programs for refugees, Twente will experiment with a special fund for developing craftsmanship and Friesland starts a pilot focusing on life long learning for lower educated employees.
	Dutch version: <u>http://www.euroguidance.nl/33_2077_Loopbaandienstverlening-</u> in-de-Leerwerkloketten.aspx
	Author: Matthieu Mes, Euroguidance Netherlands <u>www.euroguidance.nl</u> euroguidance@cinop.nl
What do you expect to gain from the Danish/Swedish study visit?	More information about how digital information about educational training and courses and the digital career guidance and counselling are organised (chat, mail, face to face) and how citizens can finance their education and life long learning. More specific we are in the Netherlands interested in a portal that will support life long learning on all that aspects (education, support and personal budgets). We hope to see your examples and share the experiences.

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	Position	Main task manager
Describe briefly the	ANPAL- National Ag	ency for Active Labour Market Policies is a national
organisation that you work for	agency established in 2017 entrusted to strengthen employment services and ALMPs across the country. ANPAL is also the designated authority, at the national level, as National Contact Point respectively for Europass, EQF and EG, therefore responsible for promoting the use of EU tools for transparency (Europass, EQF, EG), which are designed to contribute to learners and citizens' employability and mobility, facilitating young people's transition into the labour market, as well as improving communication between job-seekers and employers.	
Example of good practice	As Task Leader of MT3 of the Italian EG Grant, I mainly deal with communication activities, aimed at keeping guidance practitioners up to date on the opportunities in the field of lifelong guidance and international mobility. Many of these activities are co-designed and jointly delivered with the Europass and EQF NCPs in order to maximise the impact of EU tools at system level. During the visit I would like to focus on the NCPs joint communication strategy aimed at enhancing the visibility of NCPs by: - Developing our brand identity	
	- Delivering ad	hoc products
delivered a common brochure on the targeted at practitioners and experts, in		te the brand identity we co-designed and jointly n brochure on the EG, Europass and EQF NCPs ners and experts, including: of each NCP's mandate and function
	- An overview of the relevant EU transparency tools	
	- Contact inform	mation at national and EU level
	 The NCP is also producing promotional gadgets for both stakeholders and the wider public to be distributed in events, fairs and other occasions With regard to our editorial products we are currently delivering: EG Newsletter, distributed to approximately 90 subscribers s times a year 	

	 EG e-magazine, distributed to approximately 90 subscribers one time a year These are two innovative products, as they:
	 Aim to present most recent initiatives, projects and good practices in the field of different mobility programmes and on international mobility guidance
	 Collect contributions (news and articles) from both internal (i.e. NCP's) and external experts (EQAVET NCP, Refernet Italy, Erasmus+ National Agencies, Eures National Coordination Unit)
	 Target at the guidance community at large
What do you expect to gain from the Danish/Swedish study visit?	 A clear picture about Danish and Swedish guidance and education system Role and tasks of PES in delivering guidance services EG centres activities in delivering mobility guidance services Careers advisors' strategies in reaching out the target

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	Position	EG NCP Coordinator	
Describe briefly the	ANPAL - National Ag	gency for Active Labour Market Policies is a recently	
organisation that you work for	established national services and ALMPs	agency (2017) entrusted to strengthen employment at national level	
	ANPAL is also the designated authority, at the national level, as National Contact Point for Europass, EQF and EG, therefore responsible for promoting the use of EU tools for transparency (Europass, EQF, EG), which are designed to contribute to learners and workers' employability and mobility, transition into the labour market, as well as improving communication between job-seekers and employers.		
Example of good practice	I am in charge of coordinating all the activities of the Euroguidance NCP in coherence with the other national contact points and with the activities of the Agency.		
	EG Italy, in line with national legislation, mainly addresses the support of structures and practitioners.		
	During the Study visit, I would like to understand if there are good practices and/or activities that we could borrow and adapt to our reality.		
	management that a activities with the o	On the occasion of the visit I will illustrate our method of joint management that allows us, on the one hand, to better coordinate activities with the other NCPs Europass and EQF and, on the other, to optimize transversal activities (e.g. external evaluation, Quality Plan, joint events, etc.).	
What do you expect to gain from the Danish/Swedish study visit?	 A clear picture of Danish and Swedish guidance/education systems Role and tasks of PES in delivering guidance services EG Centres activities in delivering mobility guidance services Careers advisors' strategies in reaching out the target 		

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	Position	EG Task Manager
Describe briefly the	ANPAL – National Ag	ency for Active Labour market Policies - is a recently
organisation that you work for	established national ALMPs at national lev	agency entrusted to design and implement a host of vel.
	 Define common Valorise good p Managing EU readdressed to be ANPAL's mandatransparency (Esupport learner) 	ate includes promoting the use of EU tools for Europass, EQF, Euroguidance), which are designed to rs and workers' employability and mobility, transition market, as well as communication between job-
Example of good practice	In order to promote awareness-raising and capability-building amongst relevant stakeholders at local level with respect to EG, Europass and EQF, we are delivering a series of Joint Events (at least 3 events per each of the three years) across the national territory on opportunities for transnational mobility and the EU transparency tools. In order to provide attendees with a comprehensive overview of such opportunities, these events - co-organised with Eurodesk (co-applicant) - will focus on the functioning of EU transparency tools (Europass, EQF, etc.), but will also include presentations on Eures and VET mobility opportunities within Erasmus+. These one-day events, targeting approximately 80 participants, will cater to the information needs of operators such as school staff, VET providers, universities, PES guidance counsellors, chambers of commerce guidance counsellors, Eures advisors and other employment service organisations, etc.	

	Thanks to this approach, an overview of the full range of opportunities for mobility, recognition in Europe is provided to the target audience joining forces with the most relevant organizations in the field of lifelong guidance and international mobility (Eures, Erasmus+).
What do you expect to gain from the Danish/Swedish study visit?	 A comprehensive picture about Danish and Swedish guidance and education system; Information about guidance and education system in the participants' countries; Information about guidance services delivered by PES in the participants' countries; EG Centres activities in delivering mobility guidance services; Careers advisors' strategies in reaching out the diverse target groups.

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	Position	Euroguidance project officer (Main Task 2 Leader)
Describe briefly the organisation that you work for	 ANPAL – National Agency for Active Labour market Policies - is a recently established national agency entrusted to design and implement a host of ALMPs at national level. ANPAL'S MISSION: ✓ Strengthen employment services and ALMPs across the country; ✓ Define common strategies and tools shared with key stakeholders; ✓ Valorise good practices also through a unified information system; ✓ Managing EU resources to implement relevant reforms directly addressed to beneficiaries. ANPAL's mandate includes promoting the use of EU tools for transparency (Europass, EQF, Euroguidance), which are designed to support learners and workers' employability and mobility, transition into the labour market, as well as communication between job-seekers and employers. 	
Example of good practice	Promising practice During the visit, we would like to put forward the following <i>promising practice</i> : a <i>blended training course for guidance practitioners,</i> which we will deliver under MT2 in mid-June.	
	The rationale is that this training action is <i>innovative</i> and <i>relevant</i> on a number of levels: a) It is a <i>pilot initiative:</i> it is the first time Euroguidance Italy delivers a training course proper b) it is a <i>national-level</i> competence development effort: the course caters to guidance practitioners' needs across the country c) it provides a <i>unique mix of learning objects:</i> the course offers a comprehensive overview of both the transparency tools and the main EU funded mobility schemes (Erasmus+, ESF) d) it offers a <i>state-of-the-art picture</i> of EU mobility opportunities: the course brings together national-level experts from relevant national agencies and ministries in the field of mobility e) it is a <i>duplicable</i> initiative: a second, optimized edition of the training course will be delivered in 2020	

	f) <i>It makes new knowledge acquired visible</i> : learners will be awarded individual open badges upon successfully passing a final test g) It fosters <i>cross-fertilization:</i> the learners – no. 20 Eurodesk Mobility Advisors - will become EG multipliers.
What do you expect to gain from the Danish/Swedish study visit?	 As a newcomer to the field of guidance and mobility advice, I expect to: gain insights into a range of topics including: the distinctive features and added value of guidance provision in DK and SE; competence development initiatives/tools available for mobility advisors; mobility-related challenges and ways to cope with them take stock of good and inspiring practices from the participating countries explore potential areas of cooperation with peers

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Describe briefly the	ALJ is a Service of th	ne national youth service.
organisation that you work for	It focuses on the provision of support to young people in their transition from school to working life, to school drop-outs who want to return to school and more generally, to any young people between the age of 15 and 30 seeking information and guidance in relation to education, vocational and labour market issues.	
	 (Copyright © 2019 Euroguidance.eu. All rights reserved) Euroguidance Luxembourg In Luxembourg, the National Euroguidance Centre is coordinated by ANEFORE asbl, the National Agency implementing the Erasmus+ (education and training) programme in Luxembourg, and the coordination of the guidance centre Maison de l'orientation. Three public guidance services, each of them situated in the Maison de l'orientation, take part in the network: The guidance service of the Agency for the Development of Employment (ADEM-OP – Service d'orientation professionnelle de l'Agence pour le développement de l'emploi): www.adem.public.lu The Centre for Educational Psychology and Guidance (CePAS – Centre psycho-social et d'accompagnement scolaires) : www.cpos.lu The Local Youth Antenna (ALI – Antenne locale pour jeunes) – www.alj.lu 	
Example of good practice		
	Concerning the distribution of responsibilities, ANEFORE is in charge of the administrative and financial coordination of the NEC, as well as the implementation of the communication activities foreseen.	
The training, information and awareness raising activities are co by the Maison de l'orientation. The participation in the national international Euroguidance meetings is ensured by the staff of A		rientation. The participation in the national and

	and the participating guidance services.
What do you expect to gain from the Danish/Swedish study visit?	 New perspective on Educational systems by comparing and discussing Luxemburgish, Swedish, and Danish systems Insight on different educational practices in guidance of youngsters aged between 15 and 25 Insight on practices on guidance concerning the choice of higher education

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	Position	Social Worker	
Describe briefly the		national youth service.	
organisation that you work for	It focuses on the provision of support to young people in their transition from school to working life, to school drop-outs who want to return to school and more generally, to any young people between the age of 15 and 30 seeking information and guidance in relation to education, 		
Example of good practice	In Luxembourg, the National Euroguidance Centre is coordinated by ANEFORE asbl, the National Agency implementing the Erasmus+ (ed and training) programme in Luxembourg, and the coordination of th guidance centre Maison de l'orientation. Three public guidance serv each of them situated in the Maison de l'orientation, take part in the network:		
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	international Euroguidance meetings is ensured by the staff of ANEFORE and the participating guidance services.
What do you expect to gain from the Danish/Swedish study visit?	 New perspective on Educational systems by comparing and discussing Luxemburgish, Swedish, and Danish systems Insight on different educational practices in guidance of youngsters aged between 15 and 25 Insight on practices on guidance concerning the choice of higher education

Montenegro	Name	Marija Đurišić/Nada Vuksanović/Jovan Radović
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	Position	Project Coordinator, Project Career Guidance Expert, Project Associate
Describe briefly the organisation that you work for	The Ministry of Education is the governmental body in charge of education. It consists of the following Directorates: for pre-school and primary education, secondary (general, VET and adult) education and higher education. Bearing in mind structure, mission and tasks of the Ministry, the Montenegrin Euroguidance Centre is in charge of career guidance at all educational levels.	
Example of good practice	In accordance with project plan, we developed very useful tool for school career practitioners – questionnaires for different age cohorts. Four questionnaires were created covering the period from the first grade of primary school to the end of secondary school. Questionnaires have been prepared as an important tool to be used by career counsellors in schools in order to adequately address the needs, demands, desires and potentials of primary and secondary school students. By using these questionnaires, school career counsellors will collect relevant information about students, which is related to students' interests. Besides, we developed other tools for career guidance practitioners as supporting documents for them. We plan to develop electronic database and online platform for questionnaires, which will automatically collect and process information.	
What do you expect to gain from the Danish/Swedish study visit?	We expect to collect of education.	examples of good practices of career guidance in